

OPEN MEDICAL INSTITUTE



**SALZBURG CHOP SEMINAR
MEDICAL QUALITY AND SAFETY
Sunday 22 April - Saturday 28 April, 2018
Schloss Arenberg, Salzburg, Austria**

Course Director: Jan P. Boswinkel, MD

SPEAKERS AND TOPICS:

Jan P. Boswinkel, MD

Vice President of Medical Operations

Chief Safety Officer

Children's Hospital of Philadelphia

Philadelphia, Pennsylvania

USA

- The Case for QI/ PS
- Safety Investigations: RCA, ACA, FMEA
- Safety Investigation: Example Case & Group Discussion
- Safety Investment at Fellows' Hospitals
- Cognitive Bias
- Wrap-up

Evan Fieldston, MD

Medical Director, Clinical Operations

Children's Hospital of Philadelphia

Philadelphia, Pennsylvania

USA

- QI/ PS Overview (IOM, Lean, Six Sigma, Model for Improvement)
- Safety Investigation: Example Case & Group Discussion
- Safety Investment at Fellows' Hospitals
- Introduction to Lean Principles
- Innovation and Creativity

Debra Geiger, MHS, SSGB

*Manager, Enterprise Improvement
Children's Hospital of Philadelphia
Philadelphia, Pennsylvania
USA*

- Choosing the Right Team
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- PDSA Cycles
- Sustain and Spread
- Prepare for Presentations

Ethan Jacobi, MPH

*Senior Clinical Data Analyst
Children's Hospital of Philadelphia
Philadelphia, Pennsylvania
USA*

- Understanding the Current State
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- Measurement- Part 1
- Measurement- Part 2
- Prepare for Presentations

Michael Anne Kell, MHA, LSSGB

*Senior Improvement Advisor
Children's Hospital of Philadelphia
Philadelphia, Pennsylvania
USA*

- Project Charter
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- Project Management
- Prepare for Presentations

Aileen P. Schast, PhD

*Director, Quality Improvement
Children's Hospital of Philadelphia
Philadelphia, Pennsylvania
USA*

- Setting Aims
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- Change Management
- Prepare for Presentations
- Clinical Pathways