

# OPEN MEDICAL INSTITUTE



**SALZBURG CHOP SEMINAR  
MEDICAL QUALITY AND SAFETY  
Sunday 22 April - Saturday 28 April, 2018  
Schloss Arenberg, Salzburg, Austria**

Course Director: Jan P. Boswinkel, MD

## **SPEAKERS AND TOPICS:**

### **Jan P. Boswinkel, MD**

*Vice President of Medical Operations  
Chief Safety Officer  
Children's Hospital of Philadelphia  
Philadelphia, Pennsylvania*

- The Case for QI/ PS
- Safety Investigations: RCA, ACA, FMEA
- Safety Investigation: Example Case & Group Discussion
- Safety Investment at Fellows' Hospitals
- Cognitive Bias
- Wrap-up

### **Evan Fieldston, MD**

*Medical Director, Clinical Operations  
Children's Hospital of Philadelphia  
Philadelphia, Pennsylvania*

- QI/ PS Overview (IOM, Lean, Six Sigma, Model for Improvement)
- Safety Investigation: Example Case & Group Discussion
- Safety Investment at Fellows' Hospitals
- Introduction to Lean Principles
- Innovation and Creativity

**Ethan Jacobi, MPH**

*Senior Clinical Data Analyst  
Children's Hospital of Philadelphia  
Philadelphia, Pennsylvania*

- Understanding the Current State
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- Measurement- Part 1
- Measurement- Part 2
- Prepare for Presentations

**Cristina Jones, MBA, CSSBB**

*Manager, Enterprise Improvement  
Children's Hospital of Philadelphia  
Philadelphia, Pennsylvania*

- Choosing the Right Team
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- PDSA Cycles
- Sustain and Spread
- Prepare for Presentations

**Michael Anne Kell, MHA, LSSGB**

*Senior Improvement Advisor  
Children's Hospital of Philadelphia  
Philadelphia, Pennsylvania*

- Project Charter
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- Project Management
- Prepare for Presentations

**Aileen P. Schast, PhD**

*Director, Quality Improvement  
Children's Hospital of Philadelphia  
Philadelphia, Pennsylvania*

- Setting Aims
- Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart
- Change Management
- Prepare for Presentations
- Clinical Pathways