

	<b>Sunday</b> April 22	<b>Monday</b> April 23	<b>Tuesday</b> April 24	<b>Wednesday</b> April 25	<b>Thursday</b> April 26	<b>Friday</b> April 27	<b>Saturday</b> April 28
07:00 – 08:00		<b>BREAKFAST</b>	<b>BREAKFAST</b>	<b>BREAKFAST</b>	<b>BREAKFAST</b>	<b>BREAKFAST</b>	<b>DEPARTURES</b>
		<b>Overview, Safety</b>	<b>Quality Improvement</b>	<b>Measurement</b>	<b>Management QI and Beyond</b>	<b>Presentations, Wrap-up</b>	
08:00 – 09:00		<b>Introduction of Faculty &amp; Fellows</b> All	<b>Choosing the Right Team</b> Anna Frye, LSSGB	<b>Introduction to Lean Principles</b> Evan S. Fieldston, MD, MBA, MSHP	<b>Change Management</b> Aileen P. Schast, PhD	<b>Clinical Pathways</b> Aileen P. Schast, PhD	
09:00 – 10:00		<b>Pre-Seminar Test</b>	<b>Setting Aims</b> Aileen P. Schast, PhD	<b>Innovation and Creativity</b> Evan S. Fieldston, MD, MBA, MSHP	<b>Cognitive Bias</b> Jan P. Boswinkel, MD	<b>Fellow Presentations [2 Groups]</b>	
10:00 – 10:30		<b>COFFEE BREAK</b>	<b>COFFEE BREAK</b>	<b>COFFEE BREAK</b>	<b>COFFEE BREAK</b>	<b>COFFEE BREAK</b>	
10:30 – 11:30		<b>The Case for QI/PS</b> Jan P. Boswinkel, MD	<b>Project Charter</b> Michael Anne Kell, MHA, LSSGB	<b>Measurement- Part 1</b> Ethan Jacobi, MPH	<b>PDSA Cycles</b> Anna Frye, LSSGB	<b>Fellow Presentations [2 Groups]</b>	
11:30 – 12:30		<b>QI/PS Overview (IOM, Lean, Six Sigma, Model for Improvement)</b> Evan S. Fieldston, MD, MBA, MSHP	<b>Understanding the Current State</b> Ethan Jacobi, MPH	<b>Measurement- Part 2</b> Ethan Jacobi, MPH	<b>Sustain and Spread</b> Anna Frye, LSSGB	<b>Wrap-up</b> Jan P. Boswinkel, MD	
12:30 – 14:00		<b>LUNCH</b>	<b>LUNCH</b>	<b>LUNCH</b>	<b>LUNCH</b>	<b>LUNCH</b>	
14:00 – 15:00		<b>Safety Investigations: RCA, ACA, FMEA</b> Jan P. Boswinkel, MD	<b>Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart</b> Ethan Jacobi, MPH Anna Frye, LSSGB Michael Anne Kell, MHA, LSSGB Aileen P. Schast, PhD	<b>Free Afternoon</b>	<b>Project Management</b> Michael Anne Kell, MHA, LSSGB	<b>Post-Seminar Test</b>	
15:00 – 16:00	<b>Safety Investigation: Example Case &amp; Group Discussion</b> Jan P. Boswinkel, MD Evan S. Fieldston, MD, MBA, MSHP	<b>Prepare for Presentations</b> Ethan Jacobi, MPH Anna Frye, LSSGB Michael Anne Kell, MHA, LSSGB Aileen P. Schast, PhD					
16:00 – 17:00	<b>Safety Investment at Fellows' Hospitals</b> Jan P. Boswinkel, MD Evan S. Fieldston, MD, MBA, MSHP	<b>Case Review</b>					
17:00 – 18:00		<u>17:00 – 17:15</u> <b>AAF/OMI Presentation</b>					
18:00 – 19:00	<b>Faculty Only Meeting to Review the Week</b>					<b>Farewell RECEPTION</b>	
19:00 – 20:00	<u>19:00 – 19:30</u> <b>Welcome RECEPTION</b>	<b>DINNER</b>	<b>DINNER</b> Faculty Dinner in Private Home	<b>DINNER</b>	<b>DINNER</b>	<b>Graduation DINNER</b> Certificates Awarded	
20:00 – 21:00	<u>19:30 – 20:30</u> <b>Welcome DINNER</b>						<u>20:30 – 21:30</u> <b>Chamber Music CONCERT</b>