

2018 Salzburg CHOP Seminar in Medical Quality and Safety
Sunday 22 April – Saturday 28 April 2018



	Sunday April 22	Monday April 23	Tuesday April 24	Wednesday April 25	Thursday April 26	Friday April 27	Saturday April 28
07:00 – 08:00		BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	DEPARTURES
		Overview, Safety	Quality Improvement	Measurement	Management QI and Beyond	Presentations, Wrap-up	
08:00 – 09:00		Introduction of Faculty & Fellows All	Choosing the Right Team Cristina Jones, MBA, CSSBB	Introduction to Lean Principles Evan Fieldston, MD	Change Management Aileen P. Schast, PhD	Clinical Pathways Aileen P. Schast, PhD	
09:00 – 10:00		Pre-Test	Setting Aims Aileen P. Schast, PhD	Innovation and Creativity Evan Fieldston, MD	Cognitive Bias Jan P. Boswinkel, MD	Fellow Presentations [2 Groups]	
10:00 – 10:30		COFFEE BREAK	COFFEE BREAK	COFFEE BREAK	COFFEE BREAK	COFFEE BREAK	
10:30 – 11:30		The Case for QI/PS Jan P. Boswinkel, MD	Project Charter Michael Anne Kell, MHA, LSSGB	Measurement- Part 1 Ethan Jacobi, MPH	PDSA Cycles Cristina Jones, MBA, CSSBB	Fellow Presentations [2 Groups]	
11:30 – 12:30		QI/PS Overview (IOM, Lean, Six Sigma, Model for Improvement) Evan Fieldston, MD	Understanding the Current State Ethan Jacobi, MPH	Measurement- Part 2 Ethan Jacobi, MPH	Sustain and Spread Cristina Jones, MBA, CSSBB	Wrap-up Jan P. Boswinkel, MD	
12:30 – 14:00		LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	
14:00 – 15:00		Safety Investigations: RCA, ACA, FMEA Jan P. Boswinkel, MD	Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/ Effort Chart Ethan Jacobi, MPH Cristina Jones, MBA, CSSBB Michael Anne Kell, MHA, LSSGB Aileen P. Schast, PhD	Free Afternoon	Project Management Michael Anne Kell, MHA, LSSGB	Post-Test	
15:00 – 16:00	Safety Investigation: Example Case & Group Discussion Jan P. Boswinkel, MD Evan Fieldston, MD						
16:00 – 17:00	Safety Investment at Fellows' Hospitals Jan P. Boswinkel, MD Evan Fieldston, MD	Case Review					
17:00 – 18:00		17:00 – 17:15 AAF/OMI Presentation					
18:00 – 19:00	Faculty Only Meeting to Review the Week					Farewell RECEPTION	
19:00 – 20:00	19:00 – 19:30 Welcome RECEPTION	DINNER	DINNER Faculty Dinner in Private Home	DINNER	DINNER	Graduation DINNER Certificates Awarded	
20:00 – 21:00	19:30 – 20:30 Welcome DINNER				20:30 – 21:30 Chamber Music CONCERT		