

2018 Salzburg CHOP Medical Quality and Safety Seminar
Sunday 22 April – Saturday 28 April 2018



	Sunday April 22	Monday April 23	Tuesday April 24	Wednesday April 25	Thursday April 26	Friday April 27	Saturday April 28
07:00 – 08:00		BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	BREAKFAST	DEPARTURES
		Overview, Safety	Quality Improvement	Measurement	Management QI and Beyond	Presentations, Wrap-up	
08:00 – 09:00		Introduction of Faculty & Fellows All	Choosing the Right Team Debra Geiger, MHS, SSGB	Introduction to Lean Principles Evan Fieldston, MD	Change Management Aileen P. Schast, PhD	Clinical Pathways Aileen P. Schast, PhD	
09:00 – 10:00		Pre-Seminar Test	Setting Aims Aileen P. Schast, PhD	Innovation and Creativity Evan Fieldston, MD	Cognitive Bias Jan P. Boswinkel, MD	Fellow Presentations [2 Groups]	
10:00 – 10:30		COFFEE BREAK	COFFEE BREAK	COFFEE BREAK	COFFEE BREAK	COFFEE BREAK	
10:30 – 11:30		The Case for QI/PS Jan P. Boswinkel, MD	Project Charter Michael Anne Kell, MHA, LSSGB	Measurement- Part 1 Ethan Jacobi, MPH	PDSA Cycles Debra Geiger, MHS, SSGB	Fellow Presentations [2 Groups]	
11:30 – 12:30		QI/PS Overview (IOM, Lean, Six Sigma, Model for Improvement) Evan Fieldston, MD	Understanding the Current State Ethan Jacobi, MPH	Measurement- Part 2 Ethan Jacobi, MPH	Sustain and Spread Debra Geiger, MHS, SSGB	Wrap-up Jan P. Boswinkel, MD	
12:30 – 14:00		LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	
14:00 – 15:00		Safety Investigations: RCA, ACA, FMEA Jan P. Boswinkel, MD	Improvement Tool Workshops: Process Mapping, Fishbone Diagram, Driver Diagram, Impact/Effort Chart Ethan Jacobi, MPH Debra Geiger, MHS, SSGB Michael Anne Kell, MHA, LSSGB Aileen P. Schast, PhD	Free Afternoon	Project Management Michael Anne Kell, MHA, LSSGB Prepare for Presentations Ethan Jacobi, MPH Debra Geiger, MHS, SSGB Michael Anne Kell, MHA, LSSGB Aileen P. Schast, PhD	Post-Seminar Test	
15:00 – 16:00	Safety Investigation: Example Case & Group Discussion Jan P. Boswinkel, MD Evan Fieldston, MD						
16:00 – 17:00	Safety Investment at Fellows' Hospitals Jan P. Boswinkel, MD Evan Fieldston, MD	Case Review					
17:00 – 18:00		17:00 – 17:15 AAF/OMI Presentation					
18:00 – 19:00	Faculty Only Meeting to Review the Week					Farewell RECEPTION	
19:00 – 20:00	19:00 – 19:30 Welcome RECEPTION	DINNER	DINNER Faculty Dinner in Private Home	DINNER	DINNER	Graduation DINNER Certificates Awarded	
20:00 – 21:00	19:30 – 20:30 Welcome DINNER				20:30 – 21:30 Chamber Music CONCERT		